

Purpose

The Twin Creeks Homeowners Association (TCHOA) Snow & Ice Control Plan is designed to organize reasonable, cost-effective maintenance efforts during periods of snow or ice. This plan is developed for the residents of Twin Creeks and the snow contractor hired by the association. This plan is designed to inform the residents of the procedures used by the Association when clearing snow during the season. It is designed to communicate expectations for community and the contractor hired by the association.

Snow Emergency

In the event the City of Indianapolis declares a snow emergency, **all streets** should be free of vehicles.

Snow Removal of Streets

The City of Indianapolis is responsible for all streets within Twin Creeks however, the Association hires a contractor to plow snow.

When snow accumulates more than two inches (3"), plowing begins on main collector streets through subdivisions, breaking them out, then moves to the smaller side streets. Mounds of snow at the curb caused by plows are unavoidable. Please understand that work crews cannot stop to clear driveways as this occurs.

Snowplows do not work when snow is less than three inches deep. When there is heavy snowfall, it will take longer for the contractor to begin clearing our community and it will also take greater time for the streets to be cleared. If the snow becomes hardpacked by traffic, the plows cannot exert much downward force, thus patches of ice will appear. Residents must be aware of ice patches throughout the community and adjust their speed accordingly.

Timing of Plows

When snowfall reaches the 3" level, plow crews will be dispatched and they will be on the property as soon as possible.

Salting/Sanding of Streets

It is important to remember the application of salt products will increase the deterioration of road surfaces within the community. In addition, the material costs for such products can be quite high. With these considerations, the Association has adopted the following salt policy.

Spot Salting, applied to specific areas, is the only method applied in the community. Salt may be applied to entrances (from the main road to the end of the primary entrance medians). Some intersections may have some salt. Salting is only authorized by the Board and does not occur at every snowfall.

Full Scale Salting, applied to the length of the roadways, will not be utilized in the Association. Applying sand in the community is not used in the Association.

Clearing of Sidewalks, Driveways and Mailboxes

Residents (homeowners or renters) of the community should clear snow from sidewalks that abut the property regardless of whether the sidewalk **within 24 hours after a 4" snowfall** per City of Indianapolis guidelines. It's especially important to keep sidewalks clear for children, so they aren't forced to walk in the street. Also, be aware of elderly or disabled neighbors who can't shovel their own walks and offer to help them clear snow if you are able. When the snow is wet and heavy, all residents should use extra caution to avoid injury.

Residents (homeowners or renters) of Twin Creeks are responsible for clearing of driveways on their property. Please avoid push snow into the street.

Residents (homeowners or renters) are responsible for keeping the area in front of their mailbox clear for the U.S. Postal Service to deliver mail. If the area is unclear or could cause harm by a U.S. Postal Service employee attempting to deliver mail, mail delivery can be suspended until the U.S. Postal Service deems the area clear. It is important to keep your mailbox in working order. Before winter, inspect your post to ensure it is secured in the ground. The force of snow can cause a weak post to fall on the ground. If you require a new post or mailbox, refer to the website for current vendor information. If the mailbox or post falls as a result of the force of the snow, it is the responsibility of the resident to repair or replace the post. If the mailbox has been struck by a plow or blade, it is the snow removal contractors responsibility to repair or replace the box or post. Call the management company to report any damage.

Clearing of Fire Hydrants

Adopt a Fire Hydrant nearest your house. The Hydrant is there for your protection. Help to keep it clear for the fire department should they need it.

To leave a message about an area that might have been missed, call Trent Management (317.292.8582)

How Can You Help When It Snows?

- If you have a driveway, please use it. The fewer cars in the streets, the better job the plows can do.
- Use caution when driving through the streets by driving at or below posted speed limits.
- Make sure your mailbox is cleared and in working order.
- Remove all basketball hoops for the winter months to prevent damage to snow removal equipment and reduce liability.
- If you live near a road sign in the community, help your community by taking a broom to dust off any snow that may be covering stop and other informational signs.
- Clear your areas frequently and let Mother Nature naturally melt any excess snow or ice.